

## **Frequently Asked Questions**

### **What is a Notice of Alleged Violation/Notice of Violation (NOAV/NOV)?**

The Notice of Alleged Violation (NOAV) is an enforcement action issued when the department believes a violation has occurred. It will typically request the recipient, usually a permit holder, to respond with information why they are not in violation or how they are going to come back into compliance.

The Notice of Violation (NOV) is issued when there is clear documentation of a violation as in the case of a permittee reporting a violation on their Discharge Monitoring Report (DMR).

When a permittee receives a NOAV or NOV, they should read it to see what the violations are and follow the instruction in the notice. Typically, a response will be required explaining the cause of the violation and how the permittee will prevent future violations.

### **How many NOVs can a permittee receive before the Department takes enforcement action?**

A NOV is an informal enforcement action. A formal enforcement action, e.g. an order, is not based on a number of NOVs issued.

### **How does the Department determine how much a penalty will be when they take an enforcement action?**

An enforcement action does not always result in a penalty. However, a description of the enforcement process, including penalty guidance, may be found in the [Uniform Enforcement Policy](#).

### **Who should I contact if I have a question about my DMR?**

If you think there is an error on the printed DMR you received, you should refer to the NPDES Permitting page for [Preprinted Discharge Monitoring Reports](#).

If you have a question about how to fill out the DMR, how to report a violation, or what to include with the DMR, you should contact one of the Compliance Staff in the Data & Records Management Section of the Water Pollution Control Division. They are:

#### **For all Major facilities**

Melanie Hindman      803-898-4246

#### **For Minor facilities**

Jaime Teraoka      803-898-4262

Adrienne Hayes      803-898-3565